

From: Richard [REDACTED]
Sent: Thursday, March 08, 2018 8:53 AM
To: Mona Eggerling <meggerling@walkeruniform.net>
Subject: Service

Mona,

I'd just like to take this time to thank you for the excellent service your company has provided for International Nutrition over the past year.

Our delivery man, John, is punctual, friendly and always has an answer to most of my questions and if he doesn't know the answer he knows who to call and usually tries to contact that person on his cell phone, while we're speaking, to get a quick answer.

The uniforms are always clean and repair tags are available for the employees to write down any discrepancies they find with the clothing and the repairs are generally attended to by the next delivery cycle.

I've always been a fan of family owned businesses as it seems to translate to friendlier service and a larger commitment to service when the family name is on the brand.

Thanks again and we look forward to working with you in the future.

Sincerely,

Richard [REDACTED]